



इंडिया पोस्ट
पेमेंट्स बैंक

India Post
Payments Bank

[भारत सरकार का उपक्रम] A Govt. of India undertaking

IPPB/CO/DLC-2020-21

Dated: 24 November, 2020

Dear Sir,

1. This is regarding availing **JEEVAN PRAMAN Digital Life Certificate** Services by Pensioners at their Door Step with India Post Payments Bank (IPPB). IPPB has been providing financial services to the citizens of India across its length and breadth through Department of Posts. India Post Payments Bank (IPPB) owned by Government of India with 100% equity was founded in an endeavour to achieve financial inclusion for the rural and unbanked population.
2. At present, IPPB has 650 Branches all over India (covering almost all district Headquarters) in addition to 1.55 lakh access points (Post offices) spread across the country and started providing Banking Services to customers from 01st January 2019. In Rajasthan, we have 33 branches and 10283 access points. Till date IPPB has opened more than 3.60 Crore accounts across the country and out of which Rajasthan Circle has opened around 20 lakh accounts.
3. The Unique feature of IPPB is that the Pensioners can avail **JEEVAN PRAMAN (digital life certificate) at their convenience in any of the Post Offices or at their door step** with Postmen who come to their village or area with the following key benefits.
 - a) Digital Life Certificate is a biometric enabled digital service for pensioners. Pensioners of Central Government, State Government or any other Govt. organization can take benefit of this facility through IPPB by paying a charge of Rs.70 at their Door step.
 - b) The pensioners **need not visit** office of Pension department or pension disbursing agency for submission of Life Certificate. The services may be availed at their doorstep through our GDS/Postmen.
 - c) Life Certificate issuance is a quick 3-4-minute process and certificate is generated instantly. On successful completion a Pramaan ID is generated and will be shared with pensioner by NIC directly through SMS.
 - d) Once pensioner's Pramaan ID is generated, he/she may download the Digital Life Certificate using the following link <https://jeevanpramaan.gov.in/ppouser/login>.
 - e) Bank is charging Rs. 70 PAN India (inclusive of GST/ CESS/ DSB) for each successful DLC generation. The charges of Rs. 70 will also be applicable for Pensioners in Rajasthan state availing DLC facility through IPPB at their door step. We request your confirmation on the charges.

रजिस्टर्ड ऑफिस

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- f) Pensioners can also avail Door step opening of Zero Balance Savings Account with **No minimum balance** and Entire banking operations can be carried out through Mobile banking app including funds transfer by NEFT, RTGS, IMPS and utility bill payments. **No photo or physical documents required for account opening** and account is generated with-in 2 to 3 minutes. The balance in the account earns interest at the rate of 2.75 % PA.
- g) Even other bank pensioners can also withdraw their pension from Post Office or Postmen through AePS.
- h) Day end balance above Rs. 1 lakh can be swept into linked Post Office Savings Account and can access other financial products like Sukanya Samridhi Yojana, Public Provident Fund, Recurring Deposit, Insurance etc.
4. In view of the above, we would like to request you to issue suitable communication to the concerned officials to provide necessary assistance to DoP / IPPB officers and also provide us with the data of pensioners including their address along with PIN code and Phone numbers to enable us to contact the pensioners and deliver the DLC at their door step during this pandemic situation.

With best regards



Yours faithfully,

Pankaj Ingle

(Pankaj Ingle)

Assistant General Manager

To

Shri Sultan Singh

Director

Pension and Pensioner's Welfare, Rajasthan

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